

# openCRX Basic Customization

Version 1.7.0



**www.opencrx.org**

**openCRX Basic Customization: Version 1.7.0**

by [www.opencrx.org](http://www.opencrx.org)

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# **Chapter 1. About this Book**

*openCRX* is a professional Open Source CRM application. *openCRX* is based on the *openMDX [02]* application framework, an open source application framework based on the OMG's model driven architecture (MDA) standards. This guarantees maximum openness, standards compliance and a state-of-the-art component-based architecture.

## **Who this book is for**

This book describes the basics of customizing the user interface (UI) of *openCRX*. The intended audience are *openCRX* system administrators.

## **What do you need to understand this book**

This book describes the basics of customizing *openCRX*. The book assumes that you are somewhat familiar with XML. If you want to go into the details of customizing the UI of *openCRX* it is certainly helpful if you are familiar with UML as well so that you can "read" the ui1 model (see Chapter 5)

# Chapter 2. Overview UI Rendering Process

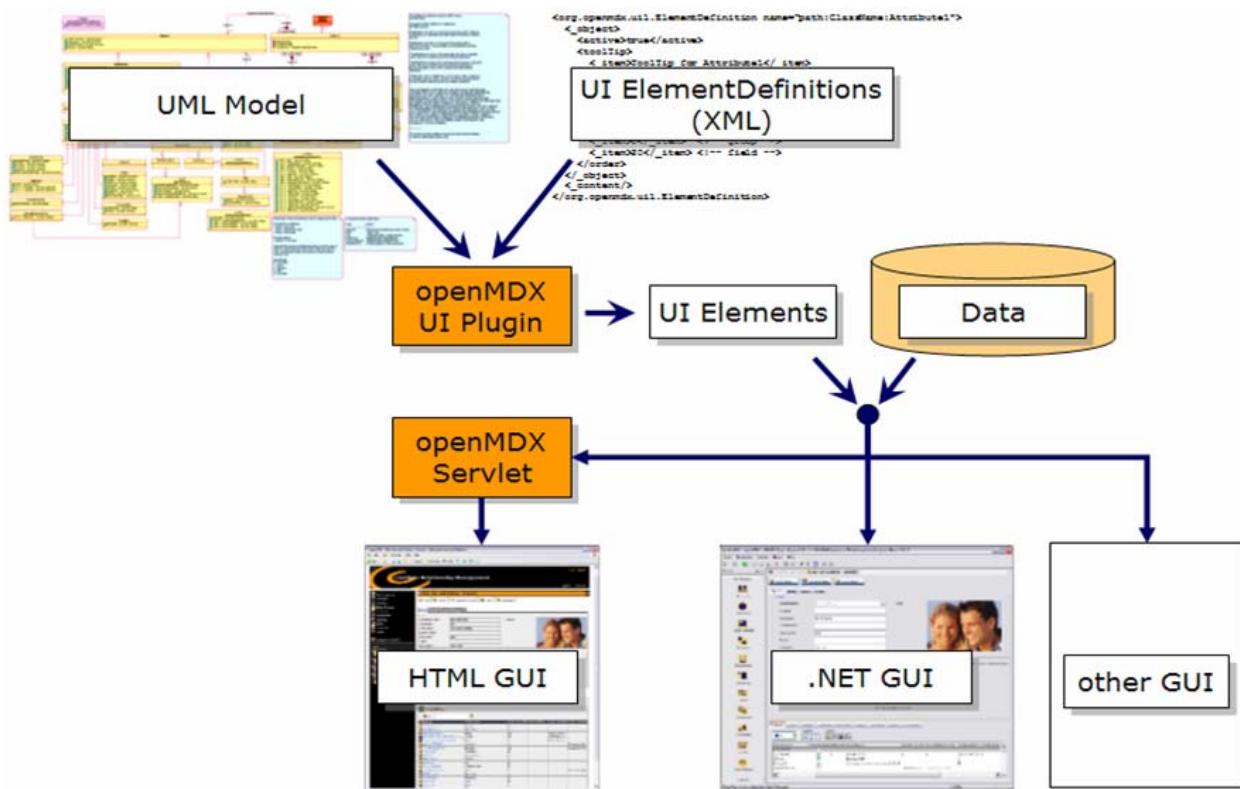
The user interface (UI) of *openCRX* can be customized in many ways: you can change colors, fonts, the placement of fields, etc. This guide explains some basic customization features of the *openCRX* UI, in particular how to place individual fields (attributes in XML speak) on the screen or how to hide attributes you don't need.

Before we dive into the details, however, it is probably helpful to gain a rough understanding of the UI rendering process (*Figure 2-1* gives a schematic overview of the UI rendering process). At the core of each openMDX-based application is the UML model (or multiple models, for that matter). The **UML Model** is the place where classes, attributes, references, etc. are defined. The UI customizer prepares UI config files (XML files containing **UI ElementDefinitions**). Based on the UML Model and these UI ElementDefinitions the **openMDX UI Plugin** creates all the required **UI Elements**. It is important to note that these UI Elements are still platform-independent and GUI-neutral.

At the end of the rendering process you have a variety of possibilities to create the final GUI with relatively little effort. Included in the *openCRX* distribution is the **openMDX Servlet** combining data and the appropriate UI Elements to produce HTML pages which can be viewed with any new and standard-compliant browser (the *openCRX FAQ* (<http://www.opencrx.org/faq.htm>) contains a list of supported browsers). CRIXP Corp. developed an advanced .NET GUI for the Windows platform. Furthermore, it would be pretty straight-forward to develop your own GUI, e.g. based on Java or Laszlo, and it is absolutely no problem to access the *openCRX* server with a variety of clients.

The real beauty of this approach is that the **various GUIs all use the same UML Model, the same XML-based customization files, and naturally the same data**.

**Figure 2-1. openCRX UI rendering process**

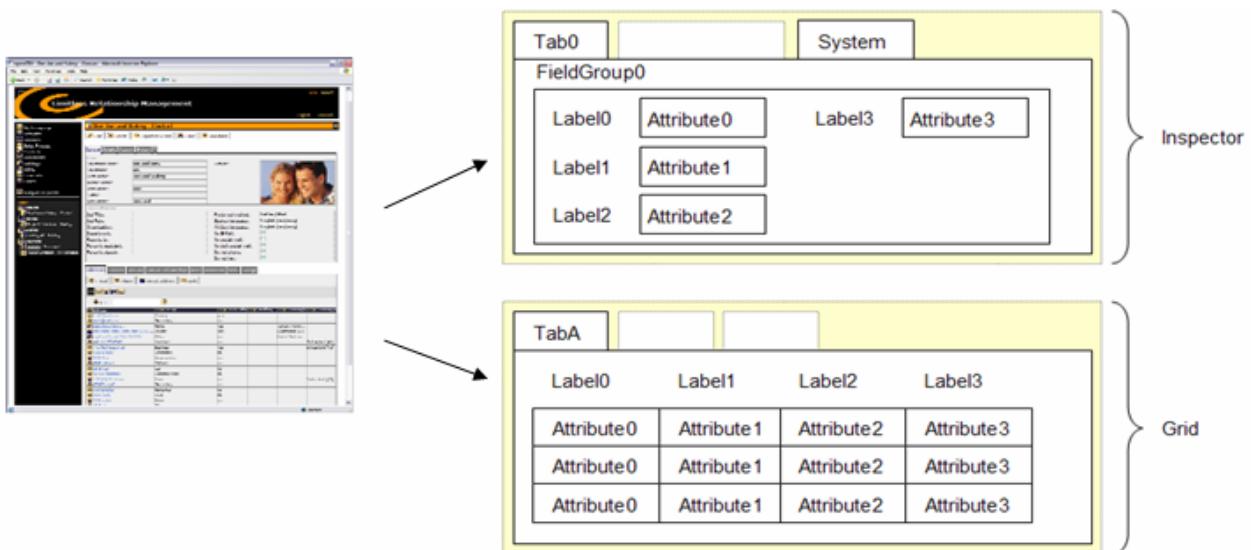


# Chapter 3. UI Building Blocks

The user interface (UI) of *openCRX* consists of various building blocks. These building blocks (see *Figure 3-1*) allow us to get a structured and organized view on the data. At the highest level we have the Inspector and the Grid, which represent 2 different “views” on objects:

- with the **Inspector** we get a detailed view on 1 object at a time, allowing us to inspect all the attributes of that particular object
- the **Grid** is a list view allowing us to inspect many objects at the same time; each line of the Grid represents 1 object, but only a subset of the objects’ attributes are shown

**Figure 3-1.** *openCRX* UI building blocks



Within the Inspector, the attributes of an object can be structured and grouped to make the visual representation of an object more appealing and hopefully more user-friendly:

- with **Tabs** you can divide up an object so that similar attributes are shown on a “page”; all uncustomized attributes are automatically shown under the Tab “Other Fields”, system attributes are shown under the Tab “System”
- you can add even more structure to a page, e.g. by collecting closely related attributes in a **FieldGroup**
- within a FieldGroup then, you can apply ordering to the attributes by assigning individual attributes a **Position** and by setting **ColumnBreaks**

Tabs, FieldGroups and Attributes can all be named.

The **Tabs in the Grid** have a slightly different meaning than the Tabs in the Inspector, as each Tab in the Grid represents a reference defined in the UML model (remember that Tabs in the Inspector are defined by the customizer and mainly serve the purpose of structuring the attributes of an object). That is why you cannot “create” new Grid Tabs as a customizer. You can, however, change the order of these Tabs, you can (re)name them, or you can hide them. You can also display multiple Grids on the same page by allocating Tabs to different Panes.

Furthermore, you can select the attributes that are shown in the Grid and you can order them according to your liking. You can also define which of the attributes not visible in the Grid you want to appear in the search menu.

# Chapter 4. A Sample UI Config File

In this chapter the following sample UI config file is discussed in detail:

## Example 4-1. sample.xml

```
<?xml version="1.0" encoding="UTF-8"?>
<org.openmdx.base.Authority name="org:openmdx:uil" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xsi:noNamespaceSchemaLocation="xri://+resource/org/openmdx/ui1/xm1/ui1.xsd">
  <_object/>
  <_content>
    <provider>
      <org.openmdx.base.Provider qualifiedName="Trial" _operation="null">
        <_object/>
        <_content>
          <segment>
            <org.openmdx.ui1.Segment qualifiedName="Standard" _operation="null">
              <_object/>
              <_content>
                <elementDefinition>

<!--Segment Definition--&gt;
&lt;org.openmdx.ui1.ElementDefinition name="org:opencrx:kernel:segmentName:Segment"&gt;
  &lt;_object&gt;
    &lt;active&gt;true&lt;/active&gt;
    &lt;changeable&gt;false&lt;/changeable&gt;
    &lt;toolTip&gt;
      &lt;_item&gt;ToolTip for Segment&lt;/_item&gt;
    &lt;/toolTip&gt;
    &lt;label&gt;
      &lt;_item&gt;SegmentName&lt;/_item&gt;
    &lt;/label&gt;
    &lt;order&gt;
      &lt;_item&gt;0&lt;/_item&gt;
      &lt;_item&gt;0&lt;/_item&gt;
      &lt;_item&gt;10&lt;/_item&gt;
    &lt;/order&gt;
    &lt;iconKey&gt;org:opencrx:kernel:segmentName:ClassName&lt;/iconKey&gt;
  &lt;/_object&gt;
  &lt;_content/&gt;
&lt;/org.openmdx.ui1.ElementDefinition&gt;

<!--Grid Tab Definition--&gt;
&lt;org.openmdx.ui1.ElementDefinition name="org:opencrx:kernel:segmentName:ClassName:referenceName"&gt;
  &lt;_object&gt;
    &lt;active&gt;true&lt;/active&gt;
    &lt;toolTip&gt;
      &lt;_item&gt;ToolTip for TabA&lt;/_item&gt;
    &lt;/toolTip&gt;
    &lt;label&gt;
      &lt;_item&gt;TabA&lt;/_item&gt;
    &lt;/label&gt;
    &lt;order&gt;
      &lt;_item&gt;0&lt;/_item&gt;
      &lt;_item&gt;0&lt;/_item&gt;
      &lt;_item&gt;10&lt;/_item&gt;
    &lt;/order&gt;
  &lt;/_object&gt;
  &lt;_content/&gt;
&lt;/org.openmdx.ui1.ElementDefinition&gt;

<!--Inspector Definition--&gt;
&lt;org.openmdx.ui1.ElementDefinition name="org:opencrx:kernel:segmentName:ClassName"&gt;
  &lt;_object&gt;
    &lt;active&gt;true&lt;/active&gt;
    &lt;toolTip&gt;
      &lt;_item&gt;ToolTip for Inspector&lt;/_item&gt;
    &lt;/toolTip&gt;
    &lt;label&gt;
      &lt;_item&gt;InspectorTitle&lt;/_item&gt;
    &lt;/label&gt;
    &lt;iconKey&gt;org:opencrx:kernel:segmentName:ClassName&lt;/iconKey&gt;
  &lt;/_object&gt;
  &lt;_content/&gt;
&lt;/org.openmdx.ui1.ElementDefinition&gt;</pre>
```

```

<!--Tab0 for Inspector-->
<org.openmdx.uil.ElementDefinition name="org:opencrx:kernel:segmentName:ClassName:Pane:Attr:Tab:0">
  <_object>
    <active>true</active>
    <toolTip>
      <_item>ToolTip for Tab0</_item>
    </toolTip>
    <label>
      <_item>Tab0</_item>
    </label>
  </_object>
  <_content/>
</org.openmdx.uil.ElementDefinition>

<!--FieldGroup0 in Tab0-->
<org.openmdx.uil.ElementDefinition
name="org:opencrx:kernel:segmentName:ClassName:Pane:Attr:Tab:0:Group:0">
  <_object>
    <active>true</active>
    <toolTip>
      <_item>ToolTip for FieldGroup0</_item>
    </toolTip>
    <label>
      <_item>FieldGroup0</_item>
    </label>
  </_object>
  <_content/>
</org.openmdx.uil.ElementDefinition>

<!--Element Definitions FieldGroup0-->
<org.openmdx.uil.ElementDefinition name="org:opencrx:kernel:segmentName:ClassName:Attribute0">
  <_object>
    <active>true</active>
    <toolTip>
      <_item>ToolTip for Attribute0</_item>
    </toolTip>
    <label>
      <_item>Label0</_item>
    </label>
    <order>
      <_item>0</_item> <!-- tab -->
      <_item>0</_item> <!-- group -->
      <_item>10</_item> <!-- pos -->
    </order>
  </_object>
  <_content/>
</org.openmdx.uil.ElementDefinition>

<org.openmdx.uil.ElementDefinition name="org:opencrx:kernel:segmentName:ClassName:Attribute1">
  <_object>
    <active>true</active>
    <toolTip>
      <_item>ToolTip for Attribute1</_item>
    </toolTip>
    <label>
      <_item>Label1</_item>
    </label>
    <order>
      <_item>0</_item> <!-- tab -->
      <_item>0</_item> <!-- group -->
      <_item>20</_item> <!-- pos -->
    </order>
  </_object>
  <_content/>
</org.openmdx.uil.ElementDefinition>

<org.openmdx.uil.ElementDefinition name="org:opencrx:kernel:segmentName:ClassName:Attribute2">
  <_object>
    <active>true</active>
    <toolTip>
      <_item>ToolTip for Attribute2</_item>
    </toolTip>
    <label>
      <_item>Label2</_item>
    </label>
    <order>
      <_item>0</_item> <!-- tab -->
      <_item>0</_item> <!-- group -->
      <_item>30</_item> <!-- pos -->
    </order>
  </_object>
  <_content/>
</org.openmdx.uil.ElementDefinition>

<org.openmdx.uil.ElementDefinition name="org:opencrx:kernel:segmentName:ClassName:Attribute3">
  <_object>
    <columnBreak>true</columnBreak>
    <active>true</active>

```

```

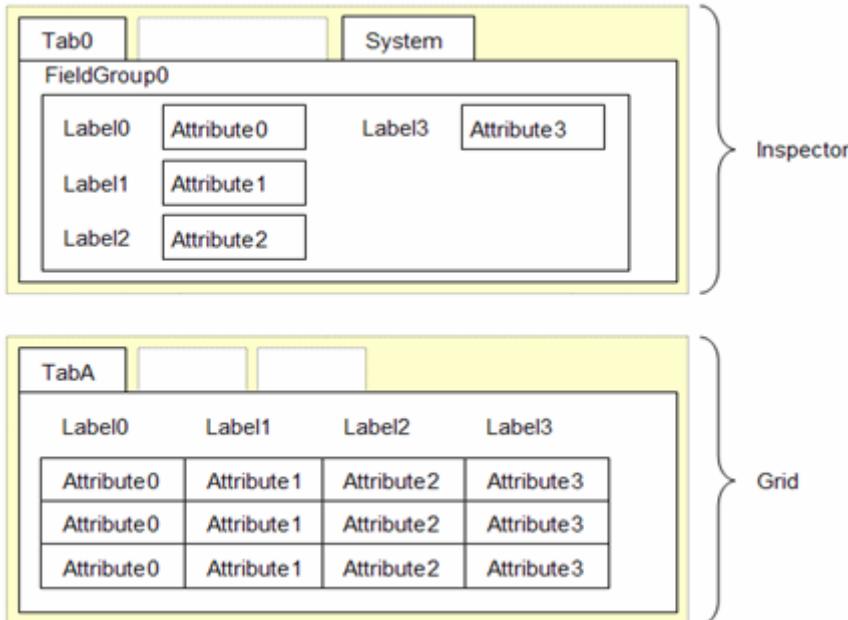
<toolTip>
  <_item>ToolTip for Attribute3</_item>
</toolTip>
<label>
  <_item>Label3</_item>
</label>
<order>
  <_item>0</_item> <!-- tab -->
  <_item>0</_item> <!-- group -->
  <_item>10</_item> <!-- pos -->
</order>
</_object>
<_content/>
</org.openmdx.ui1.ElementDefinition>

</elementDefinition>
</_content>
</org.openmdx.ui1.Segment>
</segment>
</_content>
</org.openmdx.base.Provider>
</provider>
</_content>
</org.openmdx.base.Authority>

```

The above UI config file customizes an Inspector for the class **ClassName** and a Grid view for the same class:

**Figure 4-1. Views customized by sample.xml**



## Defining an Inspector

The following few lines of the UI config file define an Inspector for the class **ClassName**:

### Example 4-2. Inspector Definition

```
...
<!--Inspector Definition-->
<org.openmdx.uil.ElementDefinition name="org:opencrx:kernel:segmentName:ClassName">
  <_object>
    <active>true</active>
    <toolTip>
      <_item>ToolTip for Inspector</_item>
    </toolTip>
    <label>
      <_item>InspectorTitle</_item>
    </label>
    <iconKey>org:opencrx:kernel:segmentName:ClassName</iconKey>
  </_object>
  <_content/>
</org.openmdx.uil.ElementDefinition>
...
```

The above code defines the following Inspector properties (and *Figure 4-1* shows what the customized Inspector looks like):

- the Inspector is **active**, i.e. visible
- the **toolTip** of the Inspector
- the **label** (i.e. name) of the Inspector
- and the Inspector's **icon**

## Defining an Inspector Tab

The following few lines of the UI config file define an Inspector Tab:

### Example 4-3. Inspector Tab Definition

```
...
<!--Tab0 for Inspector-->
<org.openmdx.uil.ElementDefinition name="org:opencrx:kernel:segmentName:ClassName:Pane:Attr:Tab:0">
  <_object>
    <active>true</active>
    <toolTip>
      <_item>ToolTip for Tab0</_item>
    </toolTip>
    <label>
      <_item>Tab0</_item>
    </label>
  </_object>
  <_content/>
</org.openmdx.uil.ElementDefinition>
...
```

The above code defines the following Tab properties (and *Figure 4-1* shows what the customized Inspector looks like):

- the **number 0** is assigned to the Tab (multiple Tabs are ordered by ascending numbers; this number is also important when assigning FieldGroups and attributes to a particular Tab)
- the Tab is **active**, i.e. visible
- the **toolTip** of the Tab
- and the **label** (i.e. name) of the Tab

## Defining a FieldGroup

The following few lines of the UI config file define a FieldGroup on Tab0 of the Inspector:

### Example 4-4. FieldGroup Definition

```
...
<!--FieldGroup0 in Tab0-->
<org.openmdx.uil.ElementDefinition
name="org:opencrx:kernel:segmentName:ClassName:Pane:Attr:Tab:0:Group:0">
  <_object>
    <active>true</active>
    <toolTip>
      <_item>ToolTip for FieldGroup0</_item>
    </toolTip>
    <label>
      <_item>FieldGroup0</_item>
    </label>
  </_object>
  <_content/>
</org.openmdx.uil.ElementDefinition>
...

```

The above code defines the following FieldGroup properties (and *Figure 4-1* shows what the customized Inspector looks like):

- the **number 0** is assigned to the FieldGroup (multiple FieldGroups are ordered by ascending numbers; this number is also important when assigning attributes to a particular FieldGroup)
- the FieldGroup is **active**, i.e. visible
- the **toolTip** of the FieldGroup
- and the **label** (i.e. name) of the FieldGroup

## Positioning Fields

The following few lines of the UI config file position the field representing Attribute0 in FieldGroup0 on Tab0 of the Inspector:

### Example 4-5. Field Positioning

```
...
<!--Element Definitions FieldGroup0-->
<org.openmdx.uil.ElementDefinition name="org:opencrx:kernel:segmentName:ClassName:Attribute0">
  <_object>
    <active>true</active>
    <toolTip>
      <_item>ToolTip for Attribute0</_item>
    </toolTip>
    <label>
      <_item>Label0</_item>
    </label>
    <order>
      <_item>0</_item> <!-- tab -->
      <_item>0</_item> <!-- group -->
      <_item>10</_item> <!-- pos -->
    </order>
  </_object>
  <_content/>
</org.openmdx.uil.ElementDefinition>
...

```

The above code defines the following Field properties (and *Figure 4-1* shows what the customized Inspector looks like):

- the field representing **Attribute0** is positioned on **Tab0** in **FieldGroup0**; it is furthermore assigned the **position number 10** (multiple fields in the same FieldGroup are ordered by ascending position numbers)

- the field is **active**, i.e. visible
- the **toolTip** of the field
- and the **label** (i.e. name) of the field

Similarly, the fields representing Attribute1 and Attribute2 are positioned in the same FieldGroup. The XML code for the field representing Attribute3 contains one additional line:

#### **Example 4-6. Column Break**

```
...
<org.openmdx.uil.ElementDefinition name="org:opencrx:kernel:segmentName:ClassName:Attribute3">
  <_object>
    <columnBreak>true</columnBreak>
    <active>true</active>
...

```

The tab “<columnBreak>true</columnBreak>” causes a column Break **before** this particular field, which can be seen in *Figure 4-1*.

## Hiding Fields

It is quite likely that the openCRX model contains attributes that are of no use to you. You can hide such attributes by changing the value of the <active>-tag from **true** to **false**. Please note that this change removes the particular attribute from the **user interface only**, i.e. there is no impact on the the openCRX model or the database.

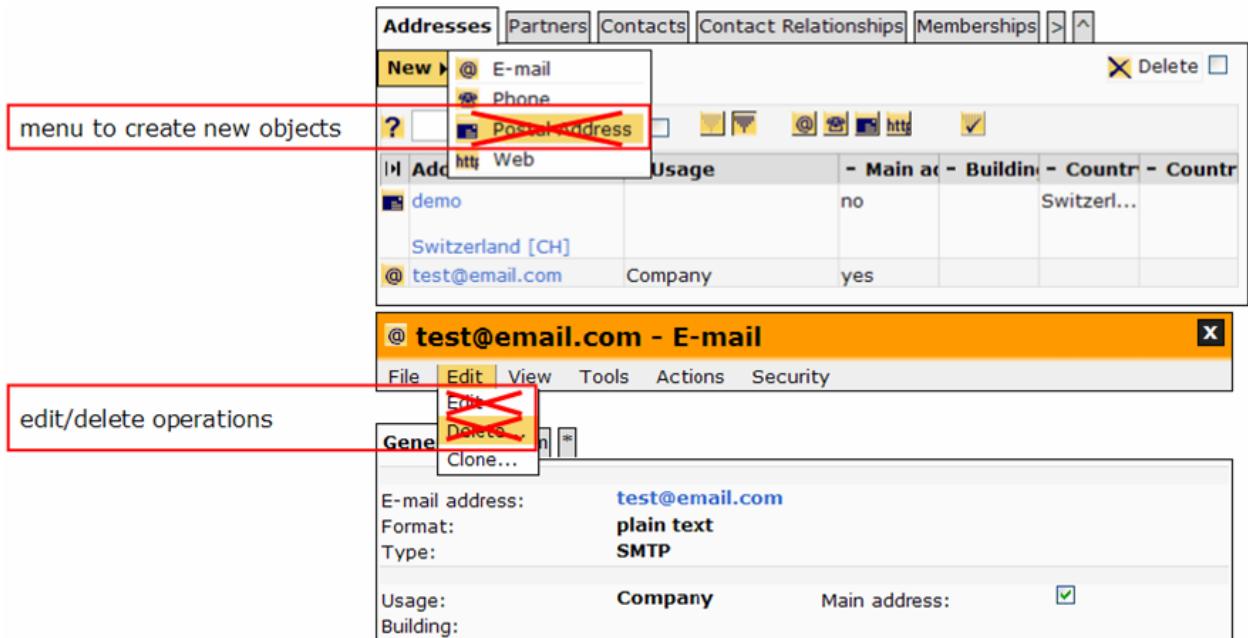
## The <changeable> Attribute

You can customize away those UI elements that enable users to easily create new objects or modify/remove existing objects of a particular class by setting the value of the <changeable>-tag to **false**. Please note that this change removes the respective menu entries (i.e. menu entry to create new objects and the operations Edit and Delete, see *Figure 4-2*) from the **user interface only**, i.e. customizing away these UI elements does not prevent skilled users from getting access to the respective functionality as it is still available on the server.



To really prevent users from creating/modifying/deleting particular objects you need to set appropriate access levels – please refer to the *openCRX Security Guide* (<http://www.opencrx.org/documents.htm#Docopencrx>) for details.

**Figure 4-2. Effect of setting changeable to false**



The following example shows how to customize away the creator menu for Postal Addresses (attached to Accounts) and the operations Edit and Delete on Postal Addresses (attached to Accounts).

**Example 4-7. Example with changeable**

```
...
<org.openmdx.ui1.ElementDefinition name="org:opencrx:kernel:account1:PostalAddress">
  <_object>
    <active>true</active>
    <changeable>false</changeable>
    <toolTip>
      <_item>Postal Address</_item>
    </toolTip>
    <label>
      <_item>Postal Address</_item>
    </label>
    <iconKey>PostalAddress</iconKey>
  </_object>
  <_content/>
</org.openmdx.ui1.ElementDefinition>
...
```

The above code removes the three UI elements crossed out in *Figure 4-2*.

## The <filterable> Attribute

You can customize away those UI elements that enable users to filter objects by setting the value of the <filterable>-tag to **false**. Depending on the ElementDefinition at hand you either customize away the respective class filter button or the respective attribute filter buttons in the header of the grid table (see *Figure 4-3*).

The following example shows how to customize away the class filter button for Postal Addresses (attached to Accounts), i.e. the code removes the class filter button crossed out in *Figure 4-3*.

### Example 4-8. Example with filterable - Class Filter Button

```
...
<org.openmdx.uil.ElementDefinition name="org:opencrx:kernel:account1:PostalAddress">
  <_object>
    <active>true</active>
    <filterable>false</filterable>
    <toolTip>
      <_item>Postal Address</_item>
    </toolTip>
    <label>
      <_item>Postal Address</_item>
    </label>
    <iconKey>PostalAddress</iconKey>
  </_object>
  <_content/>
</org.openmdx.uil.ElementDefinition>
...

```

**Figure 4-3. Effect of setting filterable to false**

Addresses					
<a href="#">New</a> <a href="#">Delete</a>					
<input type="text"/> <a href="#">?</a> <a href="#">[ ]</a> <a href="#">X http</a> <a href="#">[ ]</a>					
<b>class filter buttons</b>					
<b>attribute filter buttons</b>					
Address	Usage	Main address	Building	Country/Region	Country prefix
demo	no			Switzerland [CH]	
Switzerland [CH]					
@ test@email.com	Company	yes			

The following example shows how to customize away the Usage attribute filter buttons of Addressables, i.e. the code removes/disables the attribute filter buttons crossed out in *Figure 4-3*.

### Example 4-9. Example with filterable - Attribute Filter Buttons

```
...
<org.openmdx.uil.ElementDefinition name="org:opencrx:kernel:address1:Addressable:usage">
  <_object>
    <active>true</active>
    <filterable>false</filterable>
    <toolTip>
      <_item>Usage of address</_item>
    </toolTip>
    <label>
      <_item>Usage</_item>
    </label>
    <orderFieldGroup>
      <_item>0</_item>
      <_item>10</_item>
      <_item>10</_item>
    </orderFieldGroup>
    <orderObjectContainer>
      <_item>0</_item>
      <_item>0</_item>
      <_item>4</_item>
    </orderObjectContainer>
  </_object>
  <_content/>
</org.openmdx.uil.ElementDefinition>
...
```

## The <sortable> Attribute

You can customize away those UI elements that enable users to sort objects by setting the value of the <sortable>-tag to **false**. This customizes away the respective sort buttons/indicators in the header of the grid table (see *Figure 4-4*).

The following example shows how to customize away the sort button/indicator for the Usage attribute of Addressables, i.e. the code removes the attribute sort button/indicator crossed out in *Figure 4-4*

### Example 4-10. Example with sortable - Attribute Sort Buttons/Indicators

```
...
<org.openmdx.uil.ElementDefinition name="org:opencrx:kernel:address1:Addressable:usage">
  <_object>
    <active>true</active>
    <sortable>false</sortable>
    <toolTip>
      <_item>Usage of address</_item>
    </toolTip>
    <label>
      <_item>Usage</_item>
    </label>
    <orderFieldGroup>
      <_item>0</_item>
      <_item>10</_item>
      <_item>10</_item>
    </orderFieldGroup>
    <orderObjectContainer>
      <_item>0</_item>
      <_item>0</_item>
      <_item>4</_item>
    </orderObjectContainer>
  </_object>
  <_content/>
</org.openmdx.uil.ElementDefinition>
...
```

**Figure 4-4.** Effect of setting sortable to false

Address	Usage	Main address	Building	Country/Region	Country prefix
demo	no			Switzerland [CH]	
Switzerland [CH]					
@ test@email.com	Company	yes			

## Defining a Grid

The following few lines of the UI config file define a Grid Tab:

### Example 4-11. Grid Tab Definition

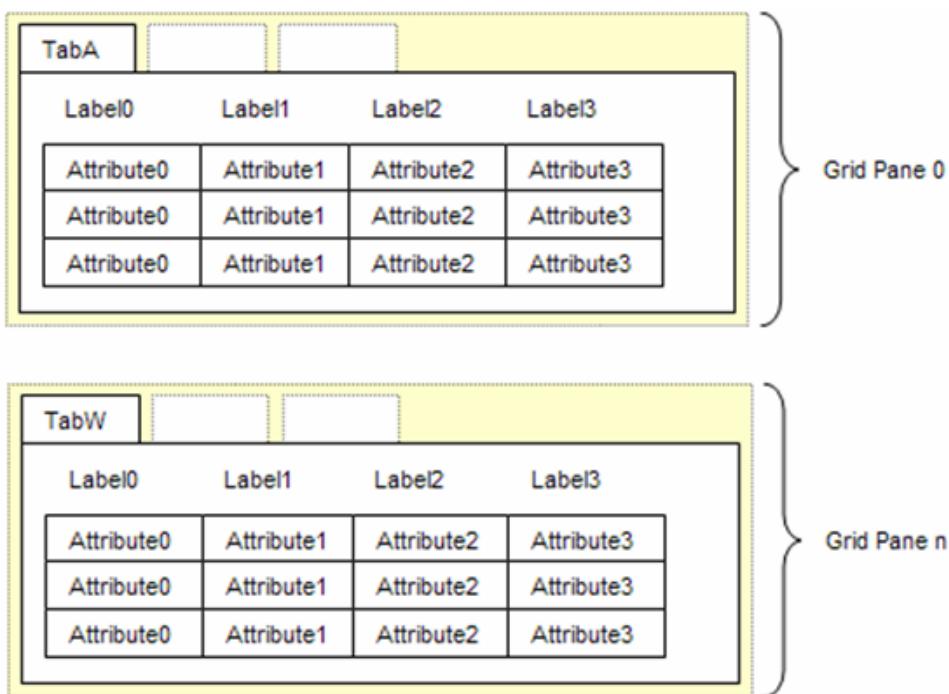
```
...
<!--Grid Tab Definition-->
<org.openmdx.uil.ElementDefinition name="org:opencrx:kernel:segmentName:ClassName:referenceName">
  <_object>
    <active>true</active>
    <toolTip>
      <_item>ToolTip for TabA</_item>
    </toolTip>
    <label>
      <_item>TabA</_item>
    </label>
    <order>
      <_item>0</_item>
      <_item>0</_item>
      <_item>10</_item>
    </order>
  </_object>
  <_content/>
</org.openmdx.uil.ElementDefinition>
...

```

The above code defines the following Grid Tab properties (and *Figure 4-1* shows what the customized Grid looks like):

- the **order (0,0,10)** is assigned to the Tab (the first of the three numbers is the **pane number**; for each unique pane number a complete grid is created and panes are displayed in increasing order – this feature allows you to display multiple grid tabs on the same page at the same time, i.e. without server roundtrips; multiple Tabs in the same pane are ordered by ascending order of the second and third number)
- the Tab is **active**, i.e. visible
- the **toolTip** of the Tab
- and the **label** (i.e. name) of the Tab

**Figure 4-5. Multiple Grid Panes**



Without additional customization the Grid usually displays the first few attributes of an object, whereas the attributes are ordered by ascending order numbers (tab, fieldgroup, pos). If there is need to change that ordering for the purpose of changing the order in the Grid you can change the element definition of the relevant attributes. The following example shows, how one would *move Attribute3 to the first position in the Grid* by replacing the tag <order> with the tags <orderFieldGroup> and <orderObjectContainer>:

#### Example 4-12. Field Ordering in the Grid

```
...
<org.openmdx.ul.ElementDefinition name="org:opencrx:kernel:segmentName:ClassName:Attribute3">
  <_object>
    <active>true</active>
    <toolTip>
      <_item>ToolTip for Attribute0</_item>
    </toolTip>
    <label>
      <_item>Label0</_item>
    </label>
    <orderFieldGroup>
      <_item>0</_item> <!-- tab -->
      <_item>0</_item> <!-- group -->
      <_item>10</_item> <!-- pos -->
    </orderFieldGroup>
    <orderObjectContainer>
      <_item>0</_item> <!-- pane -->
      <_item>0</_item> <!-- gridOrderNumber1 -->
      <_item>1</_item> <!-- gridOrderNumber2 -->
    </orderObjectContainer>
  </_object>
  <_content/>
</org.openmdx.ul.ElementDefinition>
...

```

The **Tabs in the Grid** have a slightly different meaning than the Tabs in the Inspector, as each Tab in the Grid represents a reference defined in the UML model (remember that Tabs in the Inspector are defined by the customizer and mainly serve the purpose of structuring the attributes of an object). That is why you cannot “create” new Grid Tabs as a customizer. You can, however, change the order of these Tabs, you can (re)name them, or you can hide them.

You can easily control the #**attributes visible in the Grid** and the #**attributes available in the search menu** by setting maxMember and showMaxMember to the desired values (see *Figure 4-6* for details).

**Figure 4-6. Grid Customizing with maxMember and showMaxMember**

#attributes visible in the Grid is defined by the value `showMaxMember`; the default value is `maxMember`

#attributes available in the search menu depends on the values of `maxMember` and `showMaxMember` as follows:  
 $n = \max(0, \text{maxMember} - \text{showMaxMember})$

Hint: the search menu is not displayed if  $n=0$

- Full name	- Alias name	- Organization	- Description	- Type	- Rating
A_Last, A_First	AA			7	A (hot)
A_Last, B_First	AB			7	A (hot)
A_Last, C_First	AC			7	A (hot)
A_Last, D_First	AD			7	A (hot)
A_Last, E_First	AE			7	A (hot)
A_Last, F_First	AF			7	A (hot)

Search results (partial list):

- First Name
- Middle Name
- Last Name
- Salutation code
- Salutation
- Legal name
- Ticker symbol
- Stock exchange
- Suffix
- Nick Name
- Organizational Unit
- Industry

The following few lines of the UI config file account.xml define a Grid Tab Accounts as shown in the figure above:

#### **Example 4-13. Grid Tab Definition with maxMember/showMaxMember**

```
...
<!--Grid Tab Definition with maxMember/showMaxMember -->
<org.openmdx.uil.ElementDefinition name="org:opencrx:kernel:account1:Segment:account">
  <_object>
    <active>true</active>
    <toolTip>
      <_item>all Accounts</_item>
    </toolTip>
    <label>
      <_item>Accounts</_item>
    </label>
    <order>
      <_item>0</_item>
      <_item>0</_item>
      <_item>10</_item>
    </order>
    <maxMember>20</maxMember>
    <showMaxMember>8</showMaxMember>
  </_object>
  <_content/>
</org.openmdx.uil.ElementDefinition>
...
```



At the time of writing this guide the default value of *maxMember* is equal to 6 and the default value of *showMaxMember* is equal to the value of *maxMember*; furthermore, the upper limit for *maxMember* is set to 20.

## The <inPlace> Attribute

To facilitate quick entry of objects *openCRX* supports **editable grids**. You can designate a grid as editable by setting the value of the <inPlace>-tag to **true**. This brings up the respective edit button in the header of the grid table:

**Figure 4-7. Effect of setting inPlace to true**

The following example shows the customization of the grid “Positions” of an opportunity:

**Example 4-14. Example with inPlace – Editable Grid**

```
<org.openmdx.uil.ElementDefinition name="org:opencrx:kernel:contract1:Opportunity:position">
<_object>
  <active>true</active>
  <inPlace>true</inPlace>
  <toolTip>
    <_item>Opportunity Positions</_item>
  </toolTip>
  <label>
    <_item>Positions</_item>
  </label>
  <order>
    <_item>0</_item>
    <_item>0</_item>
    <_item>3</_item>
  </order>
  <maxMember>17</maxMember>
  <showMaxMember>11</showMaxMember>
</_object>
<_content/>
</org.openmdx.uil.ElementDefinition>
...

```

The following figures shows the grid table “Positions” in edit mode:

**Figure 4-8. Grid in Edit Mode**

# Chapter 5. UI Configuration Overloading

It is likely that you want to change some of the default customizing. Quite possibly, however, (a) you want to make a few changes only and (b) you want to keep these changes if you upgrade to a new version of openCRX. This is where UI configuration overloading can add value. Instead of changing the original UI configuration files provided with the standard distribution you create a new configuration file (or multiple configuration files) containing all your changes. Make sure that you name your file(s) such that your changes are loaded AFTER the default configuration files (configuration files are loaded in **alphabetical order**), thereby overloading the original configuration.

For example, you might not need the invoicing features of openCRX because you have a full-blown ERP-system taking care of that. You could create an XML file hiding the tab [**Invoices**] of the Pipeline provider and save it to the ui configuration folder with a name like "zHideElements.xml":

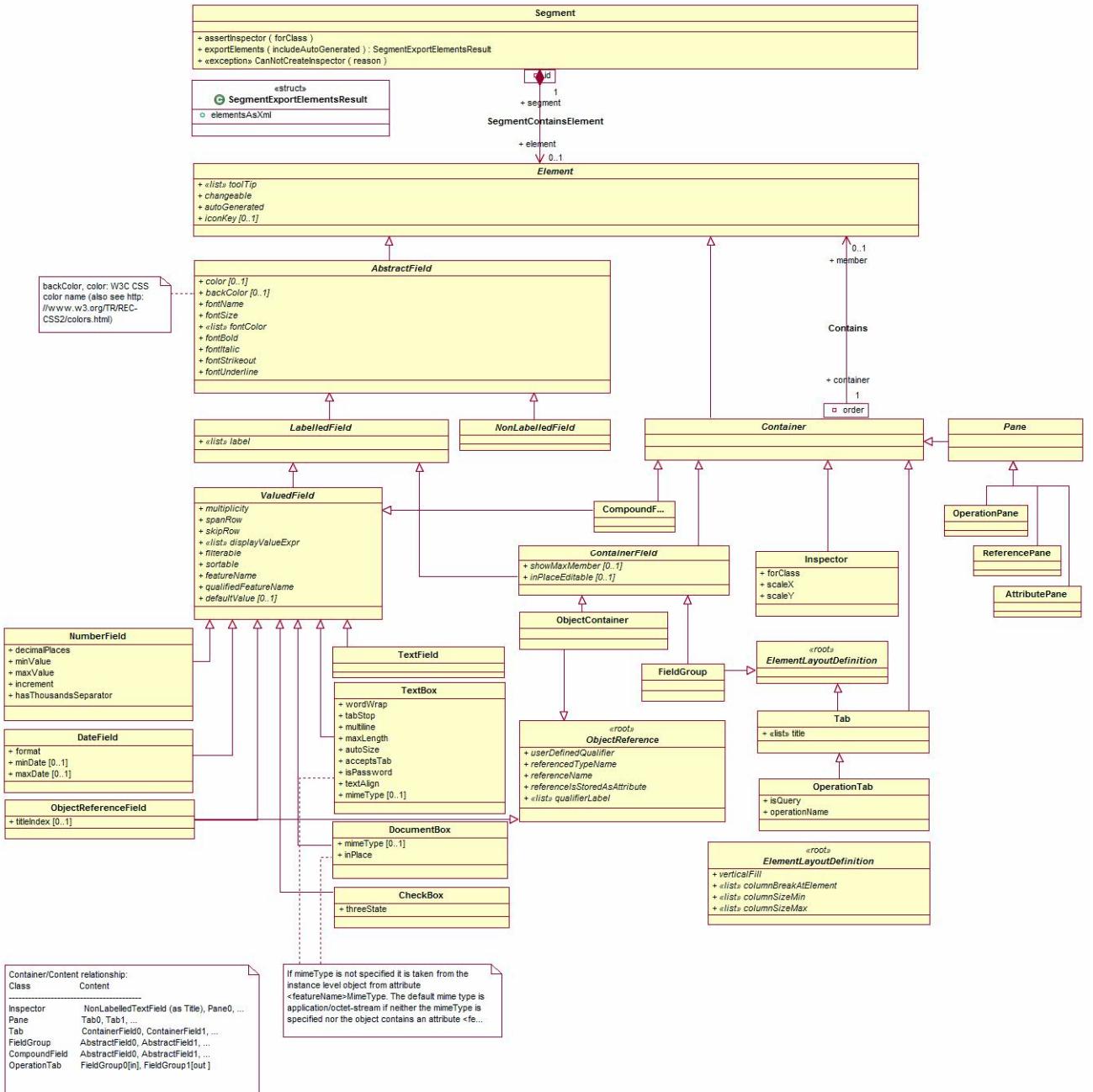
## Example 5-1. UI Configuration Overloading – Hiding Tab [**Invoices**] with zHideElements.xml

```
<?xml version="1.0" encoding="UTF-8"?>
<org.openmdx.base.Authority xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" name="org:openmdx:uil"
xsi:noNamespaceSchemaLocation="xri://+resource/org/openmdx/UIL/xm1/UIL.xsd">
  <_object/>
  <_content>
    <provider>
      <org.openmdx.base.Provider qualifiedName="CRX" _operation="null">
        <_object/>
        <_content>
          <segment>
            <org.openmdx.uil.Segment qualifiedName="Root" _operation="null">
              <_object/>
              <_content>
                <elementDefinition>
                  <org.openmdx.uil.ElementDefinition name="org:opencrx:kernel:contract1:Segment:invoice">
                    <_object>
                      <active>false</active>
                      <toolTip>
                        <_item>Invoices</_item>
                      </toolTip>
                      <label>
                        <_item>Invoices</_item>
                      </label>
                      <order>
                        <_item>0</_item>
                        <_item>0</_item>
                        <_item>60</_item>
                      </order>
                    </_object>
                    <_content>
                      </org.openmdx.uil.ElementDefinition>
                    </elementDefinition>
                  </_content>
                </org.openmdx.uil.Segment>
              </segment>
            </_content>
          </org.openmdx.base.Provider>
        </provider>
      </_content>
    </org.openmdx.base.Authority>
```

# Chapter 6. The ui1 Model – Diagram Main

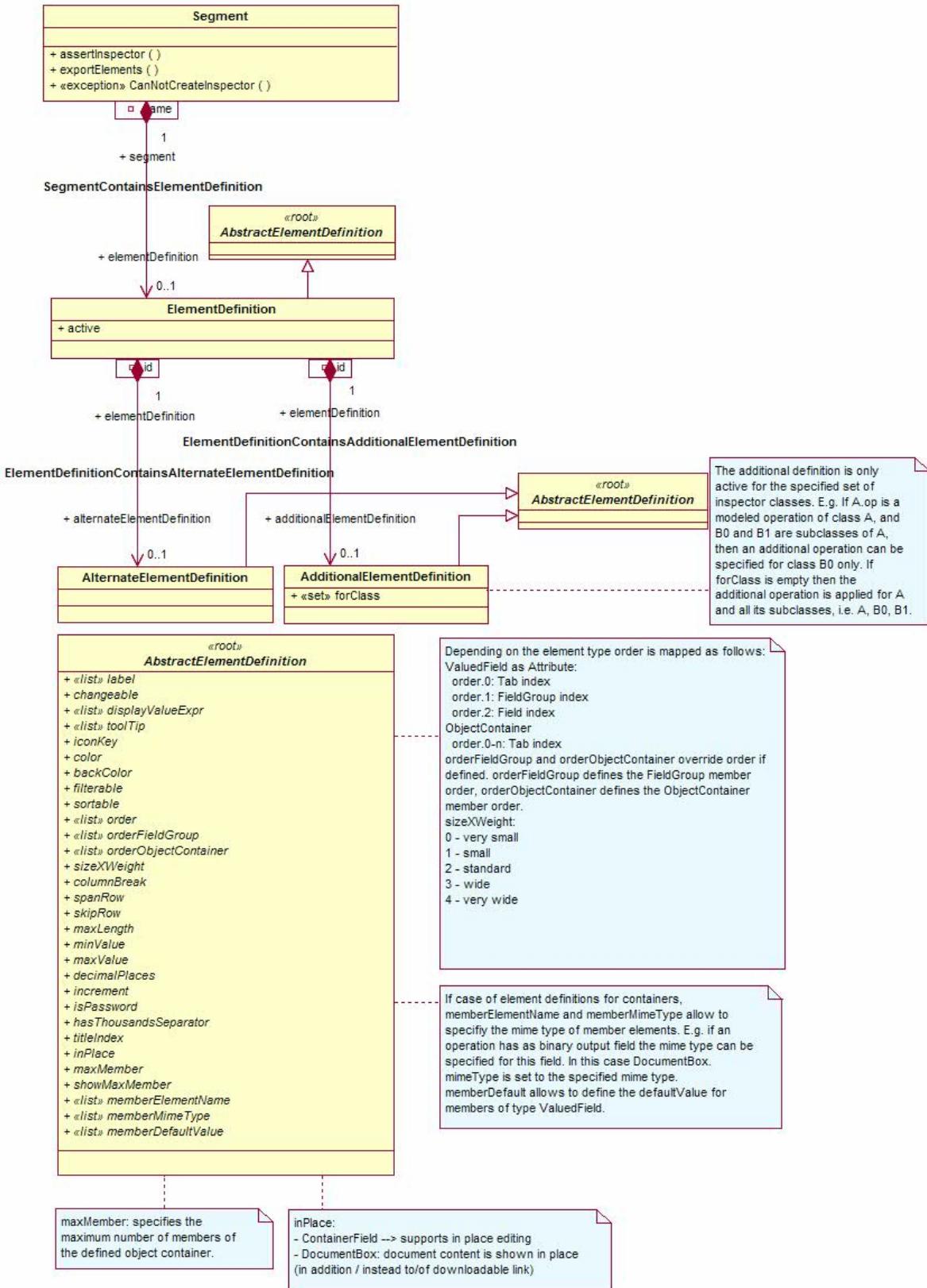
At the core of customizing openMDX-based applications is the ui1 model which formally describes the user interface. Should you look at this model you will realize that this guide barely scratched the surface of what is possible in terms of customizing the openCRX user interface. If you are keen to find out more you will find many examples of advanced customization features in the UI config files provided with the openCRX distribution.

**Figure 6-1. The ui1 Model - Diagram Main**



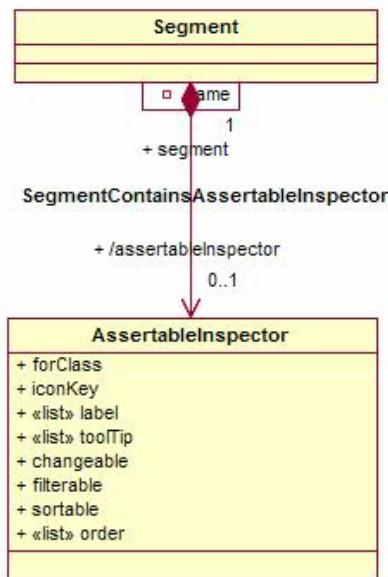
# Diagram ElementDefinitions

**Figure 6-2. The ui1 Model - Diagram ElementDefinitions**



## Diagram Inspectors

Figure 6-3. The ui1 Model - Diagram Inspectors



## **Appendix A. Appendix**

# Bibliography

[01] *openCRX - the leading open source CRM solution*, opencrx.org.

@ <http://www.opencrx.org> (<http://www.opencrx.org>)

[02] *openMDX - The leading open source MDA platform*, openmdx.org.

@ <http://www.openmdx.org> (<http://www.openmdx.org>)